



It states that :

SANDRA PATRICIA OLANO DELGADO

Training Record No.: 03ARPA-CO24QMS-05093 66593

Has successfully completed the training

INDICATOR MANAGEMENT OKRs vs KPIs

Training scheme stipulated by QSM (Quality Support Manager) under ARPA (American Register Professional Aptitude) registration
24 Hours

ARCE Training Scheme Registration No.: 03ARPA-CO24QMS-05093

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American Register Professional Aptitude – ARPA
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Effective from June 17, 2024
Colombia

Jorge Nelson Ramírez Arcila
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Elkin Levi Arlantt Cobo
Manager



Version: 04 del 2024-05-13



It states that :

SANDRA PATRICIA OLANO DELGADO

Training Record No.: 02ARPA-CO24QMS-05092 66593

Has successfully completed the training

CULTURAL TRANSFORMATION OF MANAGEMENT SYSTEMS

Training scheme stipulated by QSM (Quality Support Manager) under ARPA (American Register Professional Aptitude) registration
24 Hours

ARCE Training Scheme Registration No.: 02ARPA-CO24QMS-05092

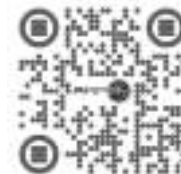
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