



It states that :

**MICHAEL STIVEN GRANADOS ÁLVAREZ**

Training Record No.: 03ARPA-CO24QMS-05093 36807

Has successfully completed the training

**INDICATOR MANAGEMENT OKRs vs KPIs**

Training scheme stipulated by QSM (Quality Support Manager) under ARPA (American Register Professional Aptitude) registration  
24 Hours

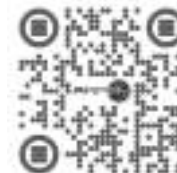
ARCE Training Scheme Registration No.: 03ARPA-CO24QMS-05093

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Effective from June 17, 2024  
Colombia

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Manager

Version: 04 del 2024-05-13



It states that :

**MICHAEL STIVEN GRANADOS ALVAREZ**

Training Record No.: 02ARPA-CO24QMS-05092 36807

Has successfully completed the training

## CULTURAL TRANSFORMATION OF MANAGEMENT SYSTEMS

Training scheme stipulated by QSM (Quality Support Manager) under ARPA (American Register Professional Aptitude) registration  
24 Hours

ARCE Training Scheme Registration No.: 02ARPA-CO24QMS-05092

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Manager



Version: 04 del 2024-05-13



It states that :

# MICHAEL STIVEN GRANADOS ALVAREZ

Training Record No.: 01ARPA-CO24QSM-04087-36807

Has successfully completed the training

## MANAGEMENT AND TRANSFER OF KNOWLEDGE

Based on ISO 30401:2018 Knowledge Management System

The training scheme provides guidelines for establishing, implementing, maintaining, reviewing and improving an effective management system for knowledge management in organizations. Being applicable to any organization, regardless of its type or size or the products and services it provides

Training scheme stipulated by QSM (Quality Support Manager) under ARPA (American Register Professional Aptitude) registration April 23, 25, 30 and May 2, 2024. Equivalent to 40 Hours

ARCE Training Scheme Registration No.: 01ARPA-CO24QSM-04087

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