



It states that :

**MARY LUZ ROPERO PEÑA**

Training Record No.: 03ARPA-CO24QMS-05093 06063

Has successfully completed the training

**INDICATOR MANAGEMENT OKRs vs KPIs**

Training scheme stipulated by QSM (Quality Support Manager) under ARPA (American Register Professional Aptitude) registration  
24 Hours

ARCE Training Scheme Registration No.: 03ARPA-CO24QMS-05093

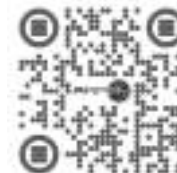
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Colombia

Jorge Nelson Ramírez Arcila  
Academic Trainer - QSM  
[www.qsmsld.com](http://www.qsmsld.com)



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+57 3164524839

Elkin Levi Arlantt Cobo  
Manager



Version: 04 del 2024-05-13



It states that :

**MARY LUZ ROPERO PEÑA**

Training Record No.: 02ARPA-CO24QMS-05092 06063

Has successfully completed the training

## CULTURAL TRANSFORMATION OF MANAGEMENT SYSTEMS

Training scheme stipulated by QSM (Quality Support Manager) under ARPA (American Register Professional Aptitude) registration  
24 Hours

ARCE Training Scheme Registration No.: 02ARPA-CO24QMS-05092

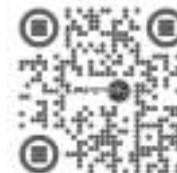
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