



It states that :

**ISABEL CRISTINA ORTIZ GÓMEZ**

Training Record No.: 02ARPA-CO24QMS-05092 60882

Has successfully completed the training

**CULTURAL TRANSFORMATION OF MANAGEMENT SYSTEMS**

Training scheme stipulated by QSM (Quality Support Manager) under ARPA (American Register Professional Aptitude) registration  
24 Hours

ARCE Training Scheme Registration No.: 02ARPA-CO24QMS-05092

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